

# PRESS RELEASE



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## **CALIFORNIA AMERICAN WATER LAUNCHES RESIDENTIAL WATER AUDITS FOR HOMES AND APARTMENTS**

*Free home water surveys offered to residents and customers*

ROSEMEAD, CA (September 24, 2009) - California American Water will offer free, on-site surveys of indoor and landscape water use to single-family and multi-family residential customers within the company's Los Angeles service district. The indoor survey includes a test of showerhead and faucet flow rates, an estimate of toilet flush volumes, and a test for leaks. The landscape survey includes a review of the irrigation system, irrigation design and watering schedules. The survey also includes reading the meter to reveal possible system leaks in the customers system. California American Water's water survey program is a free service offered to customers to help them save water inside and outside, and lower their water bill.

"Our customers will work one-on-one with trained surveyors to analyze how water is being used both indoor and outdoors," said California American Water's Operations Manager Garry Hofer. "Customers will also learn how to tell when they are over-watering their landscape and receive information on drought tolerant plants."

Customers will be provided a set of recommendations for improving water-use efficiency and a packet of educational materials that includes information on toilet, clothes washer and landscape rebate programs. California American Water will also provide free conservation kits with water saving devices including low flow showerheads and garden hose nozzles, at each meeting.

"The free water audits show customers how implementing recommended conservation measures can result in significant water savings. California American Water is committed to giving our Los Angeles service district customers the knowledge, tools, programs and resources necessary to reduce their water use and save money," said Hofer.

(more)

## CALIFORNIA AMERICAN WATER LAUNCHES RESIDENTIAL WATER AUDITS

California American Water customers are encouraged to sign up for a home water survey and may schedule an appointment by contacting Thyda Tith. Thyda can be reached at (626) 614-2536 or via email at [thyda.tith@amwater.com](mailto:thyda.tith@amwater.com). All residents who receive a water bill from California American Water are eligible to participate.

California American Water, a wholly owned subsidiary of American Water (NYSE: AWK), is the largest, investor-owned water utility in the state, providing high-quality and reliable water and/or wastewater services to more than 600,000 people. California American Water's Los Angeles service district includes approximately 28,000 households and businesses, or a population of about 100,000 people, in the cities of Bradbury, Duarte, El Monte, Irwindale, Monrovia, Rosemead, San Gabriel, San Marino and Temple City, as well as unincorporated portions of Los Angeles County and the Baldwin Hills area.

Founded in 1886, American Water is the largest investor-owned U.S. water and wastewater utility company. With headquarters in Voorhees, N.J., the company employs more than 7,000 dedicated professionals who provide drinking water, wastewater and other related services to approximately 15 million people in 32 states and Ontario, Canada. More information can be found by visiting [www.amwater.com](http://www.amwater.com).

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