

## **OFF-THE-SHELF COPY ON FOLLOWING PAGE**

### **Customer Assistance Programs Off-The-Shelf Copy**

**Extra short version:** Know someone struggling with household expenses? The Gas Company<sup>SM</sup> can help with natural gas bills. (insert link to [www.socalgas.com/public/](http://www.socalgas.com/public/) for English, and to [www.socalgas.com/publico/](http://www.socalgas.com/publico/) for Spanish; please note that the final slash must be included in the link).

**Short version:** Need help saving money and energy? The Gas Company<sup>SM</sup> offers qualifying limited-income customers a 20% discount on monthly gas bills, free energy saving home improvements, and one-time bill assistance of up to \$100. Households with a family member or occupant that is seriously disabled or has a life-threatening medical condition may qualify for more gas at a lower rate. Learn more (insert link to [www.socalgas.com/public/](http://www.socalgas.com/public/)). Program information is also available in Spanish (insert link to [www.socalgas.com/publico/](http://www.socalgas.com/publico/)).

**Long Version:** In today's economy, saving money is more important than ever. To help families through tough times, The Gas Company<sup>SM</sup> offers these supportive programs and services:

**20% Discount:** The California Alternate Rates for Energy (CARE) program provides a 20% discount on monthly gas bills for qualified customers.

**No-Cost Energy-Saving Home Improvements:** The Direct Assistance Program (DAP) offers no-cost energy-saving home improvements for income-qualified homeowners and renters.

**Additional Gas at a Lower Rate:** The Medical Baseline Allowance program provides more gas at a lower, baseline rate to households where a family member or occupant is seriously disabled or has a life-threatening medical condition.

**Assistance with your Winter Gas Bills:** The Gas Assistance Fund offers qualifying limited-income customers a one time grant up to \$100 to help pay for winter heating costs.

**Learn more** (insert link to [www.socalgas.com/public/](http://www.socalgas.com/public/)). Program information is also available in Spanish (insert link to [www.socalgas.com/publico/](http://www.socalgas.com/publico/)).

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**Please note that it is essential to include the final slash in the links.**

An extra-long version with more extensive program descriptions is available upon request.